

To all Hamilton Medical Partners and Connect App Users

Bonaduz, 25.04.2024

Discontinuation of Hamilton Connect App

Dear Business Partner / (Hamilton Connect App User)

We regret to inform you that the Hamilton Connect App is being discontinued as of April 15, 2024. This decision was forced primarily by the changing technical requirements imposed by the Google Play Store and Apple App Store.

After careful consideration and thorough evaluation, we concluded that the evolving technical requirements mean it is no longer feasible to maintain the Hamilton Connect App in its current form. This decision was not taken lightly, and we apologize sincerely for any inconvenience caused by this discontinuation.

As of **April 15, 2024**, the Hamilton Connect App will no longer be available for download from either app store, and both updates and support for the app will cease. In addition, it will not be possible to use the app after **July 15, 2024**. User accounts and all data related to the Hamilton Connect App will be deleted according to our company's Privacy Policy.

If you have any questions or require assistance during this period, please don't hesitate to contact our dedicated support team at info.hamilton-connect.global@hamilton-medical.com.

We would like to thank you for your understanding and cooperation as we navigate through this transition phase. Hamilton Medical remains committed to serving your organization and providing you with innovative solutions in the years to come.

Yours sincerely,

Hamilton Medical AG